

Return policy

Right of withdrawal

You have the right to cancel this contract within fourteen days without giving any reason. The revocation period is fourteen days from the day on which you or a third party named by you, who is not the carrier, has or has taken possession of the goods.

To exercise your right of withdrawal, you must send us

AMZ Dinkel Lehner UG (haftungsbeschränkt), Biegenmühle 2, 97711 Maßbach, Germany,
Email: support@mindandmatter.io

by means of a clear declaration (e.g. a letter sent by mail, fax or e-mail) about your decision to revoke this contract. For this purpose, you may use the enclosed sample revocation form, which, however, is not mandatory.

To meet the cancellation deadline, it is sufficient that you send the notification of the exercise of the right of cancellation before the expiry of the cancellation period.

Consequences of the revocation

If you revoke this contract, we shall reimburse you all payments we have received from you, including delivery costs (with the exception of additional costs resulting from the fact that you have chosen a type of delivery other than the favorable standard delivery offered by us), without undue delay and no later than within fourteen days from the day on which we received the notification of your revocation of this contract. For this repayment, we will use the same means of payment that you used for the original transaction, unless expressly agreed otherwise with you; in no case will you be charged any fees because of this repayment.

We may refuse repayment until we have received the goods back or until you have provided proof that you have returned the goods, whichever is the earlier.

You must return or hand over the goods to us immediately and in any case no later than within fourteen days from the day on which you notify us of the revocation of the contract. The deadline is met if you send the goods before the expiry of the period of fourteen days. You shall bear the direct costs of returning the goods. You will only have to pay for any loss in value of the goods if this loss in value is due to handling of the goods that is not necessary for checking the condition, properties and functioning of the goods.

Sample - Cancellation Form

If you want to cancel the contract, please fill out this form and send it back to us:

To
AMZ Dinkel Lehner UG (haftungsbeschränkt)
Biegenmühle 2
97711 Maßbach, Germany,
Email: support@mindandmatter.io

Herewith I/we (*) revoke the contract concluded by me/us (*) for the purchase of the following goods (*)
In the following any information should be requested from the merchant for the assignment of the goods order (e.g. product name, order number, order date etc.)

Name and address of the consumer(s)

Date, signature ((only in case of notification on paper)

(*) Delete as applicable